

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.: C628880 Initial certification date: 03 September, 2017 (by different Certification body) Valid:

29 November, 2023 – 03 September, 2026 Expiry date of last certification cycle: 03 September, 2023 Date of last re-certification: 09 November, 2023

This is to certify that the management system of

## Ingram Micro Inc. - Irvine

3351 (suite 100) and 3349 (suite 100/300/400) Michelson Drive, Irvine, CA, 92612, USA

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

### ISO 9001:2015

This certificate is valid for the following scope:

Technology Solutions (TS) and Ingram Micro Lifecycle (IML) corporate operations support services covering USA, Canada, Caribbean, Caribbean and Central America providing warehousing, order fulfilment, sales, distribution, integration services, returns processing, assembly and repair services of wireless communication products for the Consumer Electronics, Retail Fulfilment and Mobility Industries.

Place and date: Katy, TX, 29 November, 2023





For the issuing office: DNV - Business Assurance 1400 Ravello Drive, Katy, TX, 77449-5164, USA

Sherif Mekkawy Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid. ACCREDITED UNIT: DNV Business Assurance USA Inc., 1400 Ravello Drive, Katy, TX, 77449, USA - TEL: +1 281-396-1000. www.dnv.com



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## **Appendix to Certificate**

#### Ingram Micro Inc. - Irvine

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Ingram Micro Inc Irvine	3351 (suite 100) and 3349 (suite 100/300/400) Michelson Drive, Irvine, CA, 92612, USA	Head Office for Technology Solutions (TS) network covering US, Canada, Caribbean and Central America, Support Services and Corporate Operations for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Human Resources, Accounting Management, Import and Export Compliance, Transportation, Vendor Management, Purchasing, Maintenance of Infrastructure, Security, Supply Chain Management
Ingram Micro Inc Carol Stream	415 East Lies Road, Carol Stream, IL, 60188, USA	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving Incoming Product, Inventory Control, Shipping of Outbound Product, Returns, Human Resources, Project Management, Maintenance of Infrastructure, Security, Value-Added Services, Destruction of Property.
Ingram Micro Inc Fort Worth	14500 FAA Blvd., Fort Worth, TX, 76155, USA 1864	Sales, Distribution, Technology Solutions (TS), Ingram Micro Lifecycle (IML), Support Services for the Consumer Electronics, Retail Fulfillment and Mobility Industries. Receiving Incoming Product, Inventory Control, Shipping of Outbound Product, Returns, Integrated Services, Human Resources, Project Management, Maintenance of Infrastructure, Security, Value-Added Services, Destruction of Property, Repair or Liquidation of Wireless and Consumer Products.
Ingram Micro Inc Miami	2000 NW 84th Ave, Miami, FL, 33147, USA	Sales, Distribution and Customer Service for Technology Solutions (TS), covering Latin America for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving Incoming Product, Inventory Control, Shipping of Outbound Product, Returns, Human Resources, Import and Export Compliance, Legal, Vendor Management, Purchasing, Maintenance of Infrastructure, Security, Sales, Customer Service.



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Site Name	Site Address	Site Scope
Ingram Micro Inc Mira Loma	12510 Micro Drive, Mira Loma, CA, 91752, USA	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving Incoming Product, Inventory Control, Shipping of Outbound Product, Returns, Integrated Services, Human Resources, Project Management, Maintenance of Infrastructure, Security, Value-Added Services, Destruction of Property.
Ingram Micro Inc Mississauga	88 Foster Crescent, Mississauga, ON, L5R 4A2, Canada	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving Incoming Product, Inventory Control, Shipping of Outbound Product, Returns, Human Resources, Project Management, Maintenance of Infrastructure, Security, Value-Added Services, Destruction of Property.
Ingram Micro Inc Richmond	7451 Nelson Road, Richmond, BC, V6W 1L7, Canada	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving Incoming Product, Inventory Control, Shipping of Outbound Product, Returns, Human Resources, Project Management, Maintenance of Infrastructure, Security, Value-Added Services, Destruction of Property.
Ingram Micro Inc Williamsville	1759 Wehrle Drive, Williamsville, NY, 14221, USA	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment Industries and Mobility Industries. Human Resources, Transportation, Customer Service, Maintenance of Infrastructure, Program Management, Security.
Ingram Micro Inc Mississauga	55 Standish Court, Mississauga, ON, L5R 4A1, Canada	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Human Resources, Project Management, Maintenance of Infrastructure, Security, Value-Added Services, Import and Export Compliance Transportation, Vendor Management, Purchasing, Sales, Customer Service.
Ingram Micro Lifecycle - Puerto Rico	South Industrial Park Lot 14, Rio Abajo, 00791, Puerto Rico	Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Warehousing, Distribution, Value Added and Logistics Services, Repair or Liquidation of Wireless Communication and Consumer Products. Receiving Incoming Product, Inventory Control, Shipping of Outbound Product, Maintenance of Infrastructure, Human Resources, Security, Repair and Refurbish, Paint and Restoration.



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Site Name	Site Address	Site Scope
Ingram Micro Lifecycle- Costa Rico	500 Metros Norte de Matra, 10903, Heredia, Costa Rica	Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Warehousing, Distribution, Value Added and Logistics Services, Repair or Liquidation of Wireless Communication and Consumer Products. Receiving Incoming Product, Inventory Control, Shipping of Outbound Product, Maintenance of Infrastructure, Human Resources, Security, Triage, Flash & RF, Repair, Assembly, Labelling, Master Pack, PV, FQA, Rework Parts Removal and Material Quality Evaluation.

